



AIRFREIGHT TERMINAL

# SHEREMETYEVO MOSCOW CARGO

ШЕРЕМЕТЬЕВО МОСКВА КАРГО

DELICATE HANDLING  
OF LIVE ANIMALS (AVI)

# MOSCOW CARGO AIRFREIGHT TERMINAL

THE LARGEST RUSSIAN CARGO COMPLEX



**45,8%** share of MOW Airports' freight turnover in 2020



Total Floor Area: **42 300 m<sup>2</sup>**



Strategic partnership with the Leading Russian All-Cargo Airline AirBridgeCargo & Russia's National Flag Carrier **Aeroflot**



Cutting edge infrastructure for ground handling of **all types** of cargo



Relevant Regulatory Authorities operating **24/7** at the terminal premises

- Customs Clearance and Control Department
- Customs Inspection Department
- Department of Veterinary Surveillance and Border Veterinary Control
- Accredited Veterinary Laboratory



# WHY CAN YOU ENTRUST US YOUR ANIMALS?

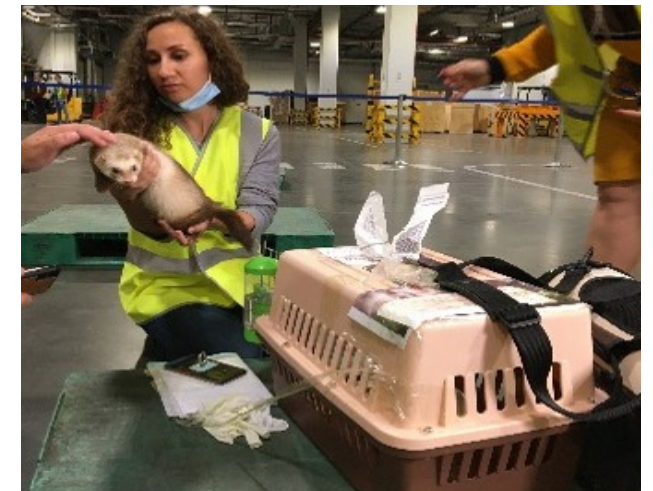
IN 2020 MORE THAN 5,000 ANIMALS WERE SMOOTHLY & SAFELY HANDLED BY MOSCOW CARGO TEAM

- ◆ Profound experience in animal handling and **positive feedback** from our clients
- ◆ Individual approach and fulfillment of clients' **specific requirements**
- ◆ Treating animals with care & comfort:

Apron transportation in **animal-friendly thermotrucks**

740 m<sup>3</sup> of special noise-protected areas with **adjustable temperature settings**

Priority handling – release **in less than 3 hours after ATA** with no additional charges



# WE ENSURE HIGH STANDARDS OF CARE & ATTENTION TO ALL KINDS OF ANIMALS



## DOMESTIC ANIMALS

- private pets (cats, dogs, rabbits, ferrets, parrots, etc.)



## CATTLE

- large quantities of animals (horses, cows, pigs, goats, sheep, etc.)



## EXOTIC ANIMALS

- circus animals
- animals from zoos, sanctuaries, wildlife reserves, terrariums and aquariums
- animals in need of rehabilitation
- rare species (under population conservation & reintroduction programs)



## EGGS AND DAY-OLD CHICKS

- for breeding and incubation purposes (chickens, ducklings, etc.)

# CLIENTS FEEDBACK



## AirBridgeCargo expresses its gratitude to Moscow Cargo employees for the impeccable service of AVI cargo

We want to thank your team for organizing and carrying out the transshipment of the AVI temperature-sensitive cargo on February 25, 2021. Despite harsh weather conditions at the time of handling and the complexity of the IL-76 aircraft unloading procedure which required simultaneous use of two high loaders and several pallet loaders, all operations were performed promptly and with the highest level of skill.

25.02.2021



## AirBridgeCargo, on behalf of the consignor, acknowledges Moscow Cargo for the excellent handling of live animals

Dear Colleagues! The dog was handled perfectly, smoothly and safely, and was placed in a quarantine station. I want to thank everyone very much for help in this difficult delivery and for organizing the whole handling process. We have never transferred a dog to a warehouse so quickly, first-class service and professionalism. We worried so much, but everything went well.

17.02.2021



## Sverdlovsky Breeding Poultry Factory thanks for the delicate handling of chickens

Sverdlovsky Breeding Poultry Factory sincerely appreciates Moscow Cargo team for the assistance in transportation day-old chickens from Moscow airport (Sheremetyevo) to Yekaterinburg airport (Koltsovo).

25.08.2020



## Moscow State Zoological Park finds cooperation with Moscow Cargo very productive

Moscow State Zoological Park finds cooperation with Moscow Cargo fruitful. Thanks for well coordinated work we successfully delivered a rare animal – the Far Eastern leopard in good condition (flight FV6282/02.16).

25.02.2020



## The Nikulin Circus on Tsvetnoy Boulevard values the high level of Moscow Cargo staff's professionalism

The Nikulin Circus on Tsvetnoy Boulevard, represented by Nikulin M., wants to note the perfect animals' handling which arrived at the Moscow Cargo airfreight terminal after the end of the tour from Japan. Thanks for the clear organization of technological processes and staff performance. All animals were ready to be delivered to the circus as soon as possible after their arrival.

23.01.2020



## VED-Logistic thanks Moscow Cargo for the fast and safe handling of walrus

Good afternoon! The flight arrived on time and 2 hours after actual time of arrival our animals left the terminal. Thanks a lot for your work. We will recommend your terminal.

27.11.2019



## ZOLLRU company emphasizes prompt work

Dear Colleagues! We would like to thank Moscow Cargo staff for their prompt work and good organization of live animals handling services (AWB 580-2040-4720). Moreover, I want to express my gratitude to AirBridgeCargo Airlines staff who participated in this process together with you. We will definitely recommend our clients to work with your terminal.

26.08.2019



## Russian Equestrian Federation appreciates the quality service and responsiveness

Federation of Russian Equestrian Sports, represented by Executive Director Kalinin Sergey, sincerely thanks Moscow Cargo representatives for high-quality service and efficient work in handling a consignment of horses and horse equipment, delivered from Sheremetyevo Airport by AirBridgeCargo flights on July 1-2, 2019.

12.07.2019

# IT IS IMPORTANT TO KNOW!

## GENERAL IATA REQUIREMENTS FOR ANIMAL CAGES

### WE FOCUS ON ANIMALS' SAFETY AND WELFARE

You can always get more detailed information about the requirements for air transportation of animals, as well as the possibility of purchasing a suitable container, in our **Sales Department**:



+7 (495) 730 62 64,  
+7 (495) 737 60 60 (ext. 3401, 3402)



bron@moscow-cargo.com

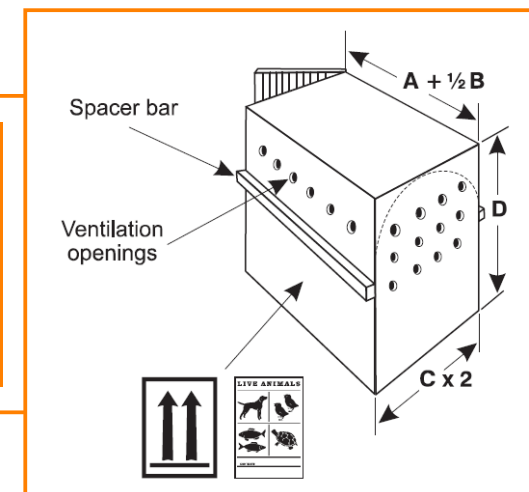


every day 8:00 – 20:00

Sales Department is located in the client area on the 2nd floor of Moscow Cargo terminal (counter №31)

#### Minimum internal container dimensions:

Length =  $A + \frac{1}{2}B$   
Width =  $C \times 2$   
Height =  $D$



#### General IATA requirements:

- Cage materials – plastic, metal or wood
- The door and fasteners must be constructed from metal (obligatory)
- Door hinges and locking pins must protrude above and below the horizontal edges of the doorway by at least 1.6 cm
- The door must be securely closed, but without combination locks or key locks
- Water container must be present and affixed within the shipping container with an outside access for filling
- The total number of ventilation openings must be at least 16% of the cage total surface

For more IATA information please visit <https://www.iata.org/en/programs/cargo/live-animals/>

- A** – length of animal from the tip of the nose to the tail base/root
- B** – height from ground to elbow joint
- C** – width across shoulders or the widest point (whichever is bigger)
- D** – height of animal in natural standing position from top of the head or the ear tip to the floor (whichever is higher)

# IT IS IMPORTANT TO KNOW!

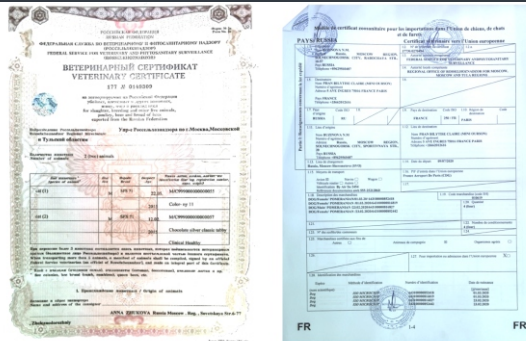
## LIST OF ACCOMPANYING DOCUMENTS

### NB! YOU NEED TO PROVIDE THE COMPLETE SET OF REQUIRED ORIGINAL DOCUMENTS

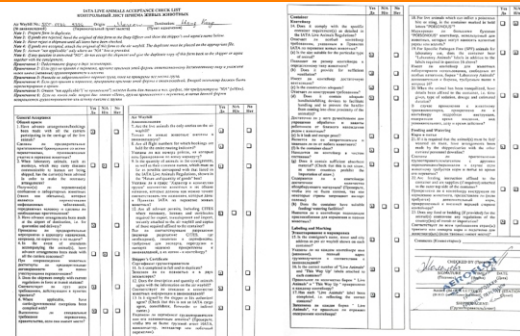
- Air Waybill (AWB)
- Consignment Security Declaration
- Veterinary Certificate (in Russian and the language of the importing country)

During export this certificate is issued on the basis of the previous veterinary certificate  
For animals travelling to the European Union (EU) Member States the European health certificate should be used.

- Completed Checklist  
If there is at least one answer "NO" in the checklist, the cargo and documents are not allowed for transportation
- Shipper's Certificate for Live Animals (completed by the consignor)
- Consignor's Guarantee Letter
- Coordination of transportation (if necessary)



Veterinary Certificate



Completed Checklist



Shipper's Certificate

**ATTENTION!** There may be additional restrictions applied on air transportation of certain types and breeds of animals imposed by carrier / country of destination

# MOSCOW CARGO

## ADDITIONAL SERVICES



- Providing clean water and food as well as any expert care for animals (according to CNOR's/CNEE's instructions)
- Replacing / refilling water in shipping tanks
- Securing the admission of the owner / representative to the terminal for animal treatment
- Veterinary services



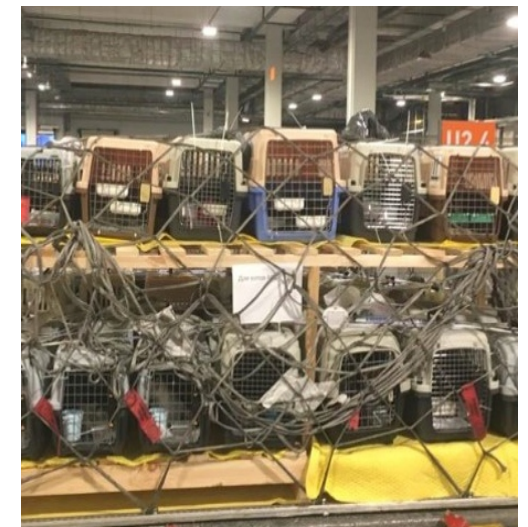
- Handling large shipments of animals according to pre-agreed plan with a client
- Using special equipment for transshipment of heavy cages
- Production of cages, racks and ramps (taking into account the IATA requirements and individual characteristics)
- Dismantling of the transport cages / stalls and loading into the client's vehicle



- Dismantling and disposal of transport cages / stalls
- Pallet cleaning and disinfection
- Removal and disposal of biological waste



- Fast and smooth release of cargo and documents
- Sending scanned copies of documents by E-mail








# MOSCOW CARGO

WE ARE ALWAYS READY TO HELP






## SALES DEPARTMENT

**Konstantin Simaev**  
Head of Sales Department

-  +7 (495) 737 60 60 ext. 3001
-  +7 (929) 637 14 54
-  [KSimaev@moscow-cargo.com](mailto:KSimaev@moscow-cargo.com)




## SPECIAL CARGO-HANDLING OPERATIONS DIVISION

-  +7 (495) 737-6060  
ext. 4110, 4111, 4114, 4124 
-  [cargodgr@moscow-cargo.com](mailto:cargodgr@moscow-cargo.com)






## CUSTOMER SUPPORT DEPARTMENT

**Mikhail Kirillov**  
Head of Customer Support Department




-  +7 (495) 737 60 60 ext. 3005
-  +7 (926) 634 25 94
-  [MKirillov@moscow-cargo.com](mailto:MKirillov@moscow-cargo.com)

## PLANNING AND OPERATIONS ANALYSIS DEPARTMENT

-  +7 (495) 737 60 60  
ext. 2222, 4205, 4207 
-  [ud@moscow-cargo.com](mailto:ud@moscow-cargo.com)  
[ops@moscow-cargo.com](mailto:ops@moscow-cargo.com)



## CALL CENTER

-  +7 (495) 737 60 60 
-  [info-feedback@moscow-cargo.com](mailto:info-feedback@moscow-cargo.com)

The background image shows an airport tarmac with several cargo aircraft. On the left, an AirBridgeCargo plane is visible. In the center, a large orange circle is superimposed over the scene. On the right, a plane with 'МОСКВА КАРГО' (Moscow Cargo) written on its side is visible. The sky is overcast.

# WELCOME TO MOSCOW CARGO!

**Reap Your Benefits  
From Utilizing Our Facilities**