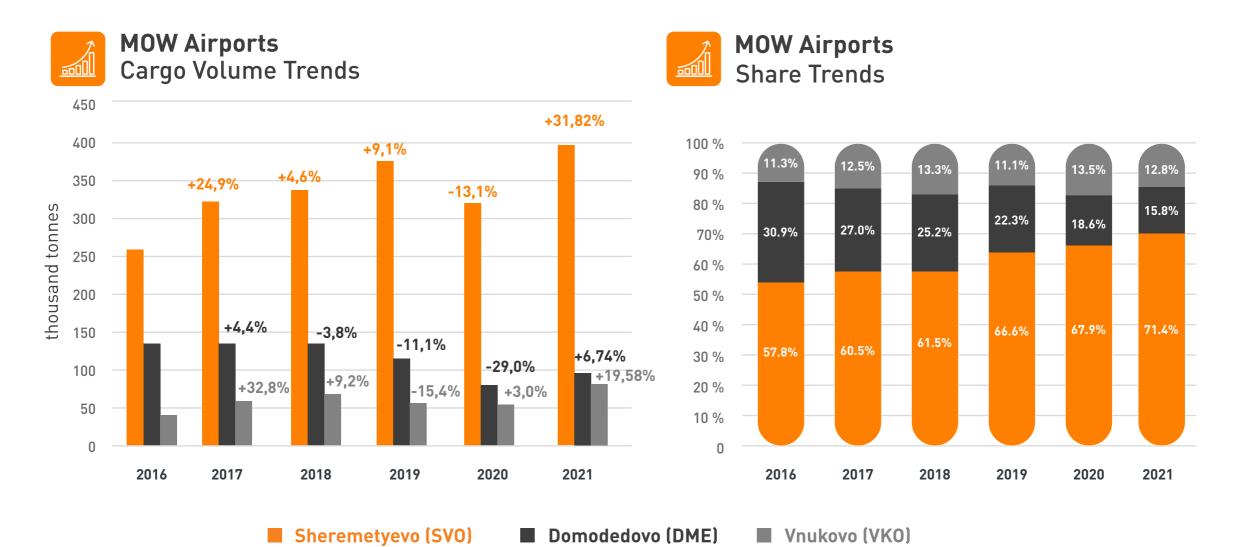


MOSCOW AIR CLUSTER

TRENDS





PARTNER AIRLINES

TOGETHER WITH OUR STRATEGIC PARTNERS WE SUCCEED IN MAINTAINING CONSISTENT CARGO VOLUME GROWTH

CONSTANTLY INCREASING NUMBER OF AIRLINES ENTRUSTING US THEIR CARGO





SHEREMETYEVO

MOSCOW CARGO



























+39,6%

COMPARING TO 2016



+197,1%

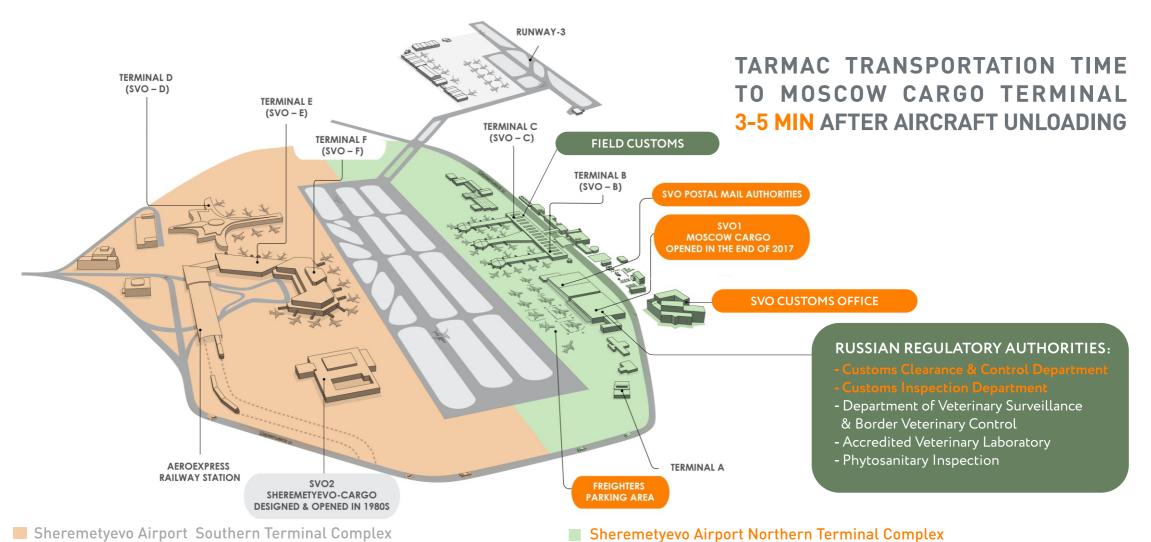


49,38% share of MOW Airports' freight turnover in 2021

LOCATION ADVANTAGES



CLOSE LOCATION TO AIRCRAFT PARKING STANDS AND RELEVANT AUTHORITIES



HANDLING & STORAGE FACILITIES



CUTTING EDGE INFRASTRUCTURE & TECHNOLOGICALLY ADVANCED CARGO-HANDLING SOLUTIONS

THE LARGEST AIRFREIGHT TERMINAL IN CIS & EASTERN EUROPE



Total Floor Area: 42,300 m²



Handling Capacity: 380,000 tonnes per year*



Truck Docks: 29



Opened in the end of 2017

BEST OPPORTUNITIES FOR YOUR BUSINESS DEVELOPMENT



Automated Storage & Retrieval System (ASRS)

- 7 levels
- *3,198* storage positions
- 12 rail-guided stacker cranes



- 4 levels
- 576 ULD storage positions
- **60** positions for temperaturesensitive ULDs (t +2 +8°C)
- 4 x 20" ETVs (lifting capacity up to 13.6 tonnes)
- 13 conveyor lines with apron access (1 for 20" cargo pallets)

Modern automated handling systems & technologies used at Moscow Cargo terminal are successfully employed in the world's largest airfreight terminals:

HACTL, PACTL, Emirates SkyCargo Mega Terminal, Turkish Cargo New SmartIST Terminal

HANDLING & STORAGE FACILITIES



PROFOUND EXPERTISE IN TEMPERATURE-SENSITIVE CARGO HANDLING





3,981 m³

- 28 separate storage areas
- Separately adjustable temperature settings (t -20 +25 °C)
- **60** PER ULD storage positions in PCHS (t +2 +8 °C)
- 30 RKN / 15 RAP containers handled at a time





TEMPERATURE MONITORING & CONTROL

- Automatic 24/7 temperature control with real-time deviation alert
- Certified & well-trained staff (Envirotainer and IATA CEIV training programmes)
- Standby power supply
- Contingency plan for disruptive situations
- Daily cleaning & disinfection
- Dry ice supply (on request)





VACCINE HANDLING

- Prioritised handling of COVID-19 vaccine shipments
- Reduced handling times
- Temperature-controlled airside transport solutions
- TTSP storage areas with automatic 24/7 temperature control & real-time deviation alerts
- Moscow Cargo impeccably handled >450 tonnes of Sputnik V vaccine ensuring its safe distribution within Russia and abroad





- Careful handling of live animals
- Providing special animal-friendly airside transportation equipment
- Soundproof accommodation with temperature control and air conditioning

HANDLING & STORAGE FACILITIES



EFFECTIVE SOLUTIONS TO PERFORM SAFE HANDLING & STORAGE FOR ALL TYPES OF CARGO



VAL 3,345 m³

- TAPA certification
- Biometric access control
- Gaseous fire suppression system
- Active humidity & temperature control



DGR 6,438 m³

- All classes
- Radioactive materials
- Special license
 for arms & ammunition



SPECIAL GATE FOR BUP ULDS

- 20" pallets handling
- 2 platforms for ULDs & cars



eCOMMERCE

- Special infrastructure solutions
- **2,981 m²** dedicated facility for sorting & storage
- Separate procedures to speed-up handling operations
- Fully-equipped workplaces for Consignees' staff (incl. Free Wi-Fi)
- Special storage rate offer for express shipments

SERVICE LEVEL PERFORMANCE

STANDARDS & COMPLIANCE



IMPROVED HANDLING STANDARDS

Drop-Off Time for General Cargo	6 hrs. before STD
Drop-Off Time for Special Cargo	4 hrs. before STD
Pick-Up Time for General Cargo	6 hrs. after ATA
Pick-Up Time for Special Cargo	4 hrs. after ATA
Vehicle Loading/Unloading	Max 30 min / vehicle



INTERNATIONAL CERTIFICATION





valid from December 2020



valid from December 2021



1st stage – November 2021 2nd stage scheduled for September 2022



IT SERVICES

TO AIRLINES & AGENTS





Personal Airline Online Account

- Postal mail scanning (NEW!)
- Airline AWBs' details
- Cargo Manifests (import & export)
- Telexes (FSU RCS, RCF, NFD)
- Cargo Damage Surveys
- Cargo Damage Reports
- Mail handling data
- Real time remote tracking of the volume of cargo dropped-off and built-up for the flight



Smart Yard Management System (e-Queue Data)

- Number of vehicles on gates
- Number of vehicles in queue
- Vehicle actual time of arrival to Moscow Cargo premises
- Actual time of vehicle invitation to gate
- Actual loading/unloading start time





Online Customs Information

- Preliminary information (PI) to customs authorities
- Date and time of "Cargo Released by Customs" Notification
- Customs Declaration Number
- "Cargo Moved in the Bonded Warehouse"
 Notification Number (D01 Form)
- "Cargo Moved Out of the Bonded Warehouse" Notification Number (DO2 Form, with number of pieces and weight)



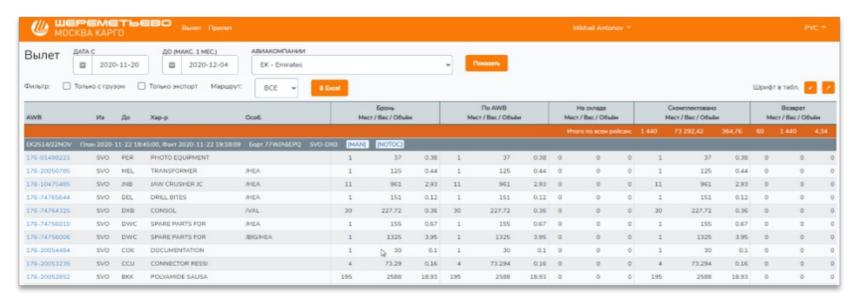
Personal Customer Online Account

- Checking AWB / HAWB status
- Checking financial information
- Issuing e-pass for vehicles
- Issuing e-security declaration
- Printing cargo labels
- Checking actual flight schedule
- Checking actual electronic queue status in the Smart Yard Management System

OPERATIONS MODULE

PERSONAL ACCOUNT FOR THE AIRLINES





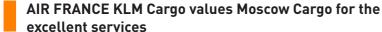


- Rh Konsposars 2 Итого по всем рейсам 20 Poéc Ses revas 22 770-77810751 FABRIC CGO SWO SMART AUTOMATIK cso 24 770-77810843 26 770-77810806 HEATING 27 770-77810821 SVO 28 720,77810773 SVO MAGNET
- Booking information and specifications on cargo handling for outgoing and incoming cargo
- Scans of AWBs, cargo manifest, NOTOC
- XLS format statistical reports

PARTNER AIRLINES' FEEDBACK







Dear colleagues, we would like to note the highest quality standards and dynamic development of Moscow Cargo services, prudent approach and positive changes, such as quality growth and responsible decision-making by airfreight terminal team. Moscow Cargo supervisors have excelled their attention to detail and quality of work. We do not face problems with ICS, all information arrives on time without any problems.

25 February 2022

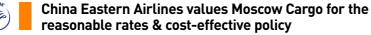


Qatar Airways thanks Moscow Cargo for great support

Dear partners, we would like to thank again for your great support in operating our flights.

1 November 2021

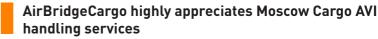




Dear colleagues, China Eastern Airlines expresses its deep esteem and would like to thank for effective cooperation. We greatly appreciate an excellent job you do, the efforts of your staff to better align with your partners' needs and your readiness to offer unique services at reasonable rates. Your dedication and high quality work have significant impact on the cost-effectiveness of our shipments which is a valuable point at the current challenging times.

1 September 2021





AirBridgeCargo thanks for good organization and transportation of live animal shipments (AVI) on February 25, 2021. Despite the bas weather conditions and the complicated procedure for unloading Ilyushin IL-76, Moscow Cargo team provided excellent handling services using two highloaders and several pallet loaders while demonstrating high level of professionalism.

25 February 2021



Emirates SkyCargo appreciates impeccable handling standards of Moscow Cargo terminal

Dear partners, we would like to thank you for the impeccable handling and support on all flights. All conditions are in compliance with SLA standards.

6 January 2021



Aeroflot thanks for efficiency and high quality service

Dear partners, on the behalf of Aeroflot we would like to thank you for providing excellent handling services and ensuring perfect safety of APPLE goods delivered onboard Aeroflot flights.

8 September 2020

CLIENTS' FEEDBACK





DHL GLOBAL FORWARDING

DHL Global Forwarding is completely satisfied with the cargo handling services Moscow Cargo airfreight terminal. As usual, services are provided in the highly professional manner.



DSV AIR & SEA

Dear Colleagues! During our long-term cooperation Moscow Cargo demonstrates the impeccable quality of cargo handling at the terminal. We would like to thank Moscow Cargo Clients Area team for the rapid preparation and clearance of all documentation.



KUEHNE+NAGEL

We would like to thank Moscow Cargo staff for their professionalism, responsibility, integrity awareness and great contribution to solving complex tasks in the organization of loading/unloading operations.



NIPPON EXPRESS RUSSIA

Nippon Express Russia expresses its deep esteem and would like to thank Moscow Cargo team for professional services and great assistance in handling of shipments for mass automobile production. With the help of Moscow Cargo staff, the goods were delivered on time. Our company would like to highlight constant quality improvement of cargo handling processes, reduction of handling times, IT services and additional services development. All these actions match the most sophisticated cutting-edge requirements.



SAMSUNG

Dear partners, we are grateful for our fruitful and effective cooperation and do highly appreciate the quality of services provided by Moscow Cargo airfreight terminal, both for shipments arriving from Vietnam and other destinations! This is also true for our export shipments.



HECNY GROUP

Dear Colleagues! Let us thank Moscow Cargo team for the flawless performance of complex handling and acceptance operations for the heavy cargo handling .



YUSEN LOGICTICS

We would like to thank Moscow Cargo airfreight terminal for the prompt and timely dispatch of a large amount of cargo on China Eastern flights, as well as on flights of other airlines.



ECOVICE

Dear colleagues, we would like to note a remarkable improvement in operations of airfreight terminal and express our gratitude to terminal's team, especially for their efficiency and optimal solutions to all issues in the shortest periods. Despite the current situation and volumes increase before the NY, the operations processes are carried out professionally and accurately. We are looking forward to further fruitful and mutually beneficial cooperation.

STRONG ADVANTAGES





SUBSTANTIAL ECONOMY ON GROUND HANDLING AGENT FEES

- "ALL IN" ground handling rate = transparent rates formation without GHA hidden fees
- State-of-the-art infrastructure (guided by the best practices of the global industry leaders)
- Dedicated approach to SLA compliance = guaranteed KPIs performance
- Flight supervision & coordination
- GHA support of interline cargo transportation with leading Russian airlines



